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Adopted by the Library Advisory Board 06-25-2020

Public Library System

Library Cards

Policy Statement:

Library cards are issued free to Scottsdale residents and residents of Maricopa County. Non-residents of Maricopa County are eligible for a Scottsdale Public Library card upon payment of an annual fee of \$43.

Regulations:

- 1. Library cards can be obtained in person or online. Photo identification and proof of current physical address are required when applying in person. A recent utility bill matching the address on the application and postmarked mail matching the name and address on the application are required when applying online.
- 2. P. O. Box numbers are not accepted as proof of address but may be used as a mailing destination for correspondence from the Library
- 3. A one-time, 3 item provisional library card may be issued in person without proof of physical address, but with photo ID.
- 4. Acceptable forms of identification include:
 - a. Driver's license
 - b. Federal, state or local government ID card
 - c. Passport
 - d. School ID card
 - e. U.S. Military card
 - f. Permanent Resident Card or Alien Registration Receipt Card
- 5. Library cards expire annually. Patrons must renew using one of the following methods:
 - a) come in person to verify account information and present proper identification. Accounts must be in good standing (i.e. not delinquent) before a card is changed from "expired" status.
 - b) renew online and verify address by uploading a utility bill or postmarked piece of mail. Accounts must be in good standing (i.e. not delinquent) before a card is changed from "expired" status.
- 6. Acceptable proof of address for in-person card registration includes (not limited to):
 - a) Utility bill (physical or digital copy)
 - b) Lease or mortgage statement (physical or digital copy)
 - c) Car insurance (physical or digital copy)
- 7. Library cards will be issued to individuals experiencing homelessness. A current mailing address should be provided, as available. For individuals who are residing in temporary locations, that address, a P.O. Box, or General Delivery will be accepted.
- 8. Cards for Children:
 - a. There is no minimum age for obtaining a library card.
 - b. Child must be present in person when card is issued. Minors are not able to obtain a library card online.

- c. Parent or legal guardian must present his/her photo identification and proof of current address for cards issued to children under the age of 12.
- d. Parents or legal guardians are responsible for items checked out by their minor children.
- e. Children will be issued a library card regardless of the status of the library cards of other family members. (CIR-1) Page 1 of 2
- 9. Associated Accounts:
 - a. Patrons have the option to authorize another person(s) to pick items they have placed "on hold".
 - b. Associated Accounts is an optional feature that provides added convenience for patrons and may not be used for any purpose other than holds pick-up. Items currently checked out, fines owed, or other account information cannot be shared between patrons on Associated Accounts.

Confidentiality of Records (see "Confidentiality of Library Records" MGT-2)

Large Type Books by Mail (see "Large Type Books by Mail" CIR-9)

Home Delivery Service (see "Home Delivery Service" CIR-8)

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